

QUALITY POLICY

GREENCELLS CEE S.R.L.

At Greencells CEE, we are dedicated to excellence in providing efficient, safe and sustainable photovoltaic solutions. We are committed to upholding the highest quality standards, ensuring optimal performance and reliability for every system installed. Meeting our customers' requirements is our priority, which is why we constantly invest in updating our processes, technologies and staff training. Through an approach based on continuous improvement and compliance with international standards, we guarantee sustainable solutions that contribute to the transition towards a greener and more efficient energy future.

QUALITY POLICY OBJECTIVES

For Greencells CEE, quality is a driving force behind our business and an overarching objective that we consistently pursue. We always aim to provide reliable, efficient and sustainable solutions that meet both our customers' requirements and international quality standards. Our objectives are as follows:

1. **Increasing customer satisfaction** – ensuring a high level of satisfaction by providing customised solutions
2. **Reducing non-conformities** – minimising defects by adhering to technical procedures
3. **Optimising installation time** – completing projects on schedule, without undue delays and within the agreed budget
4. **Enhancing team skills** – organising annual training sessions for operational staff
5. **Improving quality control processes** – Auditing and optimising operational workflows to reduce costs and increase efficiency

MANAGEMENT COMMITMENT

Greencells CEE's management takes an active role in implementing and maintaining an effective quality management system, aligned with ISO 9001 standards and market requirements. We are committed to providing the necessary resources for the company's continuous development, investment in technology and the training of our team. By promoting a culture of quality, transparency and responsibility, we aim to provide sustainable, safe and high-performance photovoltaic solutions. Furthermore, we focus on the continuous improvement of processes and the full satisfaction of customer requirements, thereby strengthening the company's position as a trusted leader in the green energy industry.

COMPLIANCE WITH REGULATORY REQUIREMENTS

Greencells CEE is committed to complying with applicable regulations and legal requirements, ensuring compliance with national and international standards. The company has developed an integrated management system that encompasses the ISO 9001:2015 quality standard, the ISO 45001 occupational health and safety standard, and the ISO 14001 environmental management standard. In other words, every project the company undertakes complies with the technical specifications set by the client, occupational health and safety provisions, and environmental protection regulations.

EMPLOYEE INVOLVEMENT

The success of our quality policy is guaranteed by the active involvement of all employees in maintaining and improving the quality management system. Every employee takes part in training sessions and technical skills development, is responsible for adhering to quality standards, and can offer suggestions to help optimise processes.

CONTINUOUS IMPROVEMENT

Greencells CEE is committed to the continuous improvement of quality standards. We are committed to constantly optimising our processes and services. Continuous improvement is a process that involves: (a) monitoring and analysing performance by collecting data on process efficiency and customer satisfaction, and (b) regular audits and checks to verify compliance with quality standards as well as other standards within the integrated management system.

COMMUNICATION AND IMPLEMENTATION

This quality policy shall be made available to all employees, partners and stakeholders. The implementation of this policy is achieved through the regular briefing and training of employees. Greencells CEE's quality policy is made available to all employees and is displayed at the workplace.